



Coronavirus: Family Update VIC – 8 July 2020

Dear Only About Children Families,

It's certainly been a challenging time as we continue to deal with Covid-19 as a community. In these uncertain times, our focus continues to be on our families, children in our care, and our team members. What is pleasing is that we remain open, supporting families with the provision of care as an essential service.

Covid-19 continues to impact us in many ways, with the recently announced lockdown in Melbourne expected to be for 6 weeks. During this time, we continue to ensure that we are communicating with our families and focused on our practices.

We wish to assure families that in the event of a Campus being required to close, as a result of Covid-19, we will communicate swiftly to our teams and families. We take advice and direction from the Department of Health & Human Services and will endeavour to ensure families are provided with information as fast as possible.

As you aware the Childcare Subsidy System (CCS) will be switched back on from 13th July and childcare fees will recommence. Following the Victorian Government announcement yesterday, we know some families may not wish to attend care due to the current lockdown. This announcement has permitted Childcare Providers to waive the parent gap fees if children are not attending childcare for Covid-19 related reasons.

Only About Children is pleased to provide the following options for families:

<p>Option 1</p> <p>Continue to attend care</p>	<p>Continue to attend care with current booked days.</p> <p>Contact your Campus Director if you wish to book casual days.</p> <p>Fees apply for booked days of attendance.</p>
<p>Option 2</p> <p>Request to not attend care (during stage 3 lock down)</p>	<p>Please contact familysupport@oac.edu.au via email to request a period of non attendance. Only About Children will waive your gap fees during the requested weeks of non attendance. Fees will not be waived automatically.</p> <p>For the week commencing 13th July please email Family Support by 5pm on Friday 10th July. After this time, your non attendance request will be applied from Monday 20th July.</p> <p>In future weeks, please email us prior to close of business Wednesday to apply for non- attendance or return to care for the week following.</p>

We appreciate this is again an uncertain time and that many families and our community may be impacted. We sincerely thank you for your ongoing support during this time.

Warm regards,

Anna Learmonth

CEO - Only About Children