



Coronavirus: Family Update – 9 April 2020

Dear Oac Families,

Easter may be different this year, but I want to wish all Oac families, children and team members a wonderful Easter weekend. I hope you can enjoy time with your family, even if it means relying on technology to bring everyone together.

As we head into this holiday period, I want to recognise and thank our campus and support teams who have been working tirelessly through this time of uncertainty, ensuring high quality care and early learning is available to all Oac children.

A reminder that our campuses will be closed on Friday 10th and Monday 13th April, resuming usual operation from Tuesday 14th April.

As a result of the government's new Early Childhood Education and Care Relief Package (ECECRP) announced last week, our Family Support and Accounts Teams have been working through many requests from families to reinstate care, change days, and also ensure essential workers are supported with care during this critical period. We thank you for your support and patience if you are waiting for a response or experience any delays in receiving your usual statements. For any families who had previously reduced their enrolled days or suspended care, and are now looking to return to their usual attendance, please contact your Campus Director and they can manage this directly.

We also ask that you continue communicating with your Campus Director regarding your planned attendance and any absence days. This will really help the team manage resourcing requirements, which will be even more important now the Federal Government has formally passed the JobKeeper legislation. We will be working in the days ahead to understand how this impacts Oac.

Your Campus Director can also assist you if you need to book Casual Days. These bookings are usually managed through the My Family Lounge app, however this functionality has been temporarily disabled in order to help Campus Directors appropriately manage resourcing, and health and safety requirements.

You may notice some changes at our campuses as we continue to adjust our practices to best protect the health and safety of all children, families and team members in light of the COVID-19 situation.

In line with government advice, we continue to implement the following:

- Exclusion of any person who is unwell, has been overseas or has had extended contact with a confirmed COVID-19 case
- Amended daily practices to ensure best practice with COVID-19 government guidelines. Some of these practices include campus cleaning, child handwashing, personal hygiene, social distancing and campus entry and exit requirements
- Full risk assessments of all Oac campuses in consultation with the Department of Education
- A plan to encourage all families to access influenza vaccines now available through GP's and some pharmacies



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Late yesterday, the government provided additional information regarding the Early Childhood Education and Care Relief Package (ECECRP), and what it means for families accessing early learning and care services. You can find more information in the link below:

<https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19/if-you-already-get-payment-from-us-coronavirus-covid-19/families-coronavirus-covid-19#a2>

Thank you again for your support during this truly extraordinary time.

Kind Regards,

Anna Learmonth
CEO